Home Report

One triangle, all angles covered

RESIDENTIAL / COMMERCIAL / PROPERTY & CONSTRUCTION

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- 1. Single Survey
- 2. Energy Performance Certificate
- 3. Property Questionnaire





Scottish Single Survey



survey report on:

Property address	11/5 98 Lancefield Quay Glasgow G3 8JN
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Customer	Simon and Amanda Hough

Customer address	11/5 98 Lancefield Quay Glasgow G3 8JN
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Prepared by	Shepherd Chartered Surveyors
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Date of inspection	20/02/2024



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PART 1 - GENERAL

1.1 THE SURVEYORS

The Seller has engaged the Surveyors to provide the Single Survey Report. The Seller has also engaged the Surveyors to provide an Energy Report in the format prescribed by the accredited Energy Company.

Once the Seller has conditionally accepted an offer to purchase made in writing, the Purchaser's lender or conveyancer may request that the Surveyors provide general comment on standard appropriate supplementary documentation. In the event of a significant amount of documentation being provided to the Surveyors, an additional fee may be incurred by the Purchaser. Any additional fee will be agreed in writing.

If information is provided to the Surveyors during the conveyancing process which materially affects the valuation stated in the Report, the Surveyors reserve the right to reconsider the valuation. Where the Surveyors require to amend the valuation in consequence of such information, they will issue an amended Report to the Seller. It is the responsibility of the Seller to ensure that the amended Report is transmitted to every prospective Purchaser.

The individual Surveyor will be a member of the Royal Institution of Chartered Surveyors who is competent to survey, value and report upon Residential Property¹.

If the Surveyors have had a previous business relationship within the past two years with the Seller or Seller's Agent or relative to the property, they will be obliged to indicate this by marking the adjacent box.

The Surveyors have a written complaints handling procedure. This is available from the offices of the Surveyors at the address stated.

1.2 THE REPORT

The Surveyors will not provide an amended Report on the Property, except to correct factual inaccuracies.

The Report will identify the nature and source of information relied upon in its preparation.

The Surveyor shall provide a Market Value of the Property, unless the condition of the Property is such that it would be inappropriate to do so. A final decision on whether a loan will be granted rests with the Lender who may impose retentions in line with their lending criteria. The date of condition and value of the property will be the date of inspection.

To date, Purchasers have normally obtained their own report from their chosen Surveyor. By contrast, a Single Survey is instructed by the Seller and made available to all potential Purchasers in the expectation that the successful Purchaser will have relied upon it. The Royal Institution of Chartered Surveyors rules require disclosure of any potential conflict of interest when acting for the Seller and the Purchaser in the same transaction. The Single Survey may give rise to a conflict of interest and if this is of concern to any party they are advised to seek their own independent advice.

The Report and any expressions or assessments in it are not intended as advice to the Seller or Purchaser or any other person in relation to an asking price or any other sales or marketing decisions.

The Report is based solely on the Property and is not to be relied upon in any manner whatsoever when considering the valuation or condition of any other property.

If certain minor matters are mentioned in the Report it should not be assumed that the Property is free of other minor defects.

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¹ Which shall be in accordance with the current RICS Valuation Standards (The Red Book) and RICS Rules of Conduct.

Neither the whole nor any part of the Report may be published in any way, reproduced or distributed by any party other than the Seller, prospective purchasers and the Purchaser and their respective professional advisers without the prior written consent of the Surveyors.

1.3 LIABILITY

The Report is prepared with the skill and care reasonably to be expected of a competent residential surveyor who is a member of the Royal Institution of Chartered Surveyors.

The Report is addressed to the Seller and was prepared in the expectation that it (or a complete copy) along with these Terms and Conditions (or a complete copy) would (or, as the case might be, would have been) be disclosed and delivered to:

- the Seller;
- any person(s) noting an interest in purchasing the Property from the Seller;
- any person(s) who make(s) (or on whose behalf is made) an offer to purchase the Property, whether or not that offer is accepted by the Seller;
- the Purchaser; and
- the professional advisers of any of these.

The Surveyors acknowledge that their duty of skill and care in relation to the Report is owed to the Seller and to the Purchaser. The Surveyors accept no responsibility or liability whatsoever in relation to the Report to persons other than the Seller and the Purchaser. The Seller and Purchaser should be aware that if a Lender seeks to rely on this Report they do so at their own risk. In particular, the Surveyors accept no responsibility or liability whatsoever to any Lender in relation to the Report. Any such Lender relies upon the Report entirely at their own risk.

1.4 INTELLECTUAL PROPERTY

All intellectual property rights whatsoever (including copyright) in and to the Report, excluding the headings and rubrics, are the exclusive property of the Surveyors and shall remain their exclusive property unless they assign the same to any other party in writing.

1.5 PAYMENT

The Surveyors are entitled to refrain from delivering the Report to anyone until the fee and other charges for it notified to the Seller have been paid. Additional fees will be charged for subsequent inspections and Reports.

1.6 CANCELLATION

The Seller will be entitled to cancel the inspection by notifying the Surveyor's office at any time before the day of the inspection.

The Surveyor will be entitled not to proceed with the inspection (and will so report promptly to the Seller) if after arriving at the property, the Surveyor concludes that it is of a type of construction of which the surveyor has insufficient specialist knowledge to be able to provide the inspection satisfactorily. The Surveyor will also be entitled not to proceed if after arriving at the property, the surveyor concludes that the property is exempt under Part 3 of The Housing (Scotland) Act 2006 as detailed in the (Prescribed Documents) Regulations 2008. If there is a potential threat to their health or personal safety, the inspection may be postponed or cancelled, at the Surveyor's discretion.

In the case of cancellation or the inspection not proceeding, the Surveyor will refund any fees paid by the Seller for the inspection and Report, except for expenses reasonably incurred and any fee due in

light of the final paragraph of this section.

In the case of cancellation by the Seller, for whatever reason, after the inspection has taken place but before a written report is issued, the Surveyor will be entitled to raise an Invoice equivalent to 80% of the agreed fee.

1.7 PRECEDENCE

If there is any incompatibility between these Terms and Conditions and the Report, these Terms and Conditions take precedence.

1.8 **DEFINITIONS**

- the "Lender" is the party who has provided or intends or proposes to provide financial assistance to the Purchaser towards the purchase of the Property and in whose favour a standard security will be granted over the Property;
- the "Market Value" is the estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion;
- the "Property" is the property which forms the subject of the Report;
- the "Purchaser" is the person (or persons) who enters into a contract to buy the Property from the Seller;
- a "prospective Purchaser" is anyone considering buying the Property;
- the "Report" is the report, of the kind described in Part 2 of these Terms and Conditions and in the form set out in part 1 of Schedule 1 of the Housing (Scotland) Act 2006 (Prescribed Documents) Regulations 2008;
- the "Seller" is/are the proprietor(s) of the Property;
- the "Surveyor" is the author of the Report on the Property; and
- the "Surveyors" are the firm or company of which the Surveyor is an employee, director, member or partner (unless the Surveyor is not an employee, director, member or partner, when the "Surveyors" means the Surveyor) whose details are set out at the head of the Report.
- the "Energy Report" is the advice given by the accredited Energy Company, based on information collected by the Surveyor during the Inspection, and also includes an Energy Performance Certificate, in a Government approved format.

PART 2 - DESCRIPTION OF THE REPORT

2.1 THE SERVICE

The Single Survey is a Report by an independent Surveyor, prepared in an objective way regarding the condition and value of the Property on the day of the inspection, and who is a member of the Royal Institution of Chartered Surveyors. It includes an Energy Report as required by Statute and this is in the format of the accredited Energy Company.

2.2 THE INSPECTION

The Inspection is a general surface examination of those parts of the Property which are accessible: in other words, visible and readily available for examination from ground and floor levels, without risk of causing damage to the Property or injury to the Surveyor.

All references to visual inspection refer to an inspection from within the property at floor level and from ground level within the site and adjoining public areas, without the need to move any obstructions. Any references to left or right are taken facing the front of the property.

The Inspection is carried out with the Seller's permission, without causing damage to the building or contents. Furniture, stored items and insulation are not moved.

Unless identified in the report the Surveyor will assume that no harmful or hazardous materials have been used in the construction. The presence or possible consequences of any site contamination will not be researched.

The Surveyor will not carry out an asbestos inspection, and will not be acting as an asbestos inspector in completing a Single Survey of properties that may fall within the Control of Asbestos in the Workplace Regulations. In the case of flats it will be assumed that there is a duty holder, as defined in the Regulations and that a Register of Asbestos and effective Management Plan is in place, which does not require any expenditure, or pose a significant risk to health. No enquiry of the duty holder will be made.

2.3 THE REPORT

The Report will be prepared by the Surveyor who carried out the property inspection and will describe various aspects of the property as defined by the headings of the Single Survey report with the comments being general and unbiased. The report on the location, style and condition of the property, will be concise and will be restricted to matters that could have a material effect upon value and will omit items that, in the Surveyor's opinion, are not significant. If certain minor matters are mentioned, it should not be interpreted that the property is free of any other minor defects.

Throughout the report, the following repair categories will be used to give an overall opinion of the state of repair and condition of the property.

- 1. <u>Category 3:</u> Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now.
- 2. <u>Category 2:</u> Repairs or replacement requiring future attention, but estimates are still advised.
- 3. <u>Category 1:</u> No immediate action or repair is needed.

WARNING:

If left unattended, even for a relatively short period, Category 2 repairs can rapidly develop into more serious Category 3 repairs. The existence of Category 2 or Category 3 repairs may have an adverse effect on marketability, value and the sale price ultimately achieved for the property. This is particularly true during slow market conditions when the effect can be considerable.

Parts of the property, which cannot be seen or accessed, will not be reported upon and this will be stated. If the Surveyor suspects that a defect may exist within an unexposed area and which could have a material effect upon the value, he may recommend further investigation by specialist contractors.

2.4 SERVICES

Surveyors are not equipped or qualified to test the services and therefore no comment can be interpreted as implying that the design, installation and function of the services are in accordance/compliance with regulations, safety and efficiency expectations. However, comment is made where there is cause to suspect significant defects or shortcomings with the installations. No

tests are made of any services or appliances.

2.5 ACCESSIBILITY

A section is included to help identify the basic information interested parties need to know to decide whether to view a property.

2.6 ENERGY REPORT

A section is included that makes provision for an Energy Report, relative to the property. The Surveyor will collect physical data from the property and provide such data in a format required by an accredited Energy Company. The Surveyor cannot of course accept liability for any advice given by the Energy Company.

2.7 VALUATION AND CONVEYANCER ISSUES

The last section of the Report contains matters considered relevant to the Conveyancer (Solicitor). It also contains the Surveyor's opinion both of the market value of the property and of the re-instatement cost, as defined below.

"Market Value" is the estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion. In arriving at the opinion of the Market Value the Surveyor also makes various standard assumptions covering, for example, vacant possession; tenure and other legal considerations; contamination and hazardous materials; the condition of un-inspected parts; the right to use mains services; and the exclusion of curtains, carpets etc. from the valuation. In the case of flats, the following further assumptions are made that:

- There are rights of access and exit over all communal roadways, corridors, stairways etc. and to use communal grounds, parking areas, and other facilities;
- There are no particularly troublesome or unusual legal restrictions;
- There is no current dispute between the occupiers of the flats or any outstanding claims or losses; and the costs of repairs to the building are shared among the co-proprietors on an equitable basis.

Any additional assumption, or any found not to apply, is reported.

"Re-instatement cost" is an estimate for insurance purposes of the current cost of rebuilding the Property in its present form unless otherwise stated. This includes the cost of rebuilding the garage and permanent outbuildings, site clearance and professional fees, but excludes VAT (except on the fees).

Sellers or prospective Purchasers may consider it prudent to instruct a reinspection and revaluation after a period of 12 weeks (or sooner if appropriate) to reflect changing circumstances in the market and/or in the physical condition of the Property.

1. Information and scope of inspection

This section tells you about the type, accommodation, neighbourhood, age and construction of the property. It also tells you about the extent of the inspection and highlights anything that the surveyor could not inspect.

All references to visual inspection refer to an inspection from within the property without moving any obstructions and externally from ground level within the site and adjoining public areas. Any references to left or right in a description of the exterior of the property refer to the view of someone standing facing that part of the property from the outside.

The inspection is carried out without causing damage to the building or its contents and without endangering the occupiers or the surveyor. Heavy furniture, stored items and insulation are not moved. Unless identified in the report the surveyor will assume that no harmful or hazardous materials or techniques have been used in the construction. The presence or possible consequences of any site contamination will not be researched.

Services such as TV/cable connection, internet connection, swimming pools and other leisure facilities etc. will not be inspected or reported on.

Description	The subjects comprise a purpose built eleventh and twelfth floor duplex penthouse flat.
Accommodation	ELEVENTH FLOOR: Entrance Hallway with access stair to twelfth floor, Utility Cupboard, Kitchen/Living Room with Private Balcony off. TWELFTH FLOOR: Upper Landing, Family Bathroom with WC, Master Bedroom with En Suite Shower Room & Private Balcony access and Second Bedroom.

Gross internal floor area (m²)	107m ² or thereby.
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Neighbourhood and location	The subjects are located within the Finnieston district of Glasgow where surrounding properties vary in age and character.
	Adequate local shopping, educational and transport facilities are available.
	The subjects are located in a mixed residential and commercial location.

Age	Believed to be constructed circa 2003.
Weather	Overcast.
Chimney stacks	None.

Roofing including roof space	Sloping roofs were visually inspected with the aid of binoculars where appropriate.
	Flat roofs were visually inspected from vantage points within the property and where safe and reasonable to do so from a 3m ladder externally.
	Roof spaces were visually inspected and were entered where there was safe and reasonable access, normally defined as being from a 3m ladder within the property.
	If this is not possible, then physical access to the roof space may be taken by other means if the Surveyor deems it safe and reasonable to do so.
	The roof is believed to be of flat/mono pitch design overlaid with metal sheeting or similar.
	No inspection of the roof coverings were available from ground floor level.
	No inspection of a roof void was available due to the nature of construction.
Rainwater fittings	Visually inspected with the aid of binoculars where
	appropriate.
	Rainwater goods serving the subjects were seen to be formed in a combination of uPVC and alloy materials. Elements of the rainwater fittings operate internally and as such, no detailed inspection was available.
Main walls	Viewelly increased with the eid of himseylers where
	Visually inspected with the aid of binoculars where appropriate.
	Foundations and concealed parts were not exposed or inspected.
	The main walls are believed to be of a concrete frame construction with a part panel, part facing brick and part render finish. There is also cladded elements incorporated into the wall system.

Windows, external doors and joinery	Internal and external doors were opened and closed where keys were available.
	Random windows were opened and closed where possible.
	Doors and windows were not forced open.
	The subjects are accessed by way of aluminium glazed secure doors on the ground floor level. The flat itself is accessed by way of a timber door on both the eleventh and twelfth floors.
	Windows within the property are predominantly of aluminium construction containing double glazed units. There are further aluminium double glazed sliding doors giving access to the private balconies from both the living room and master bedroom.

External decorations	Visually inspected.
	External decorations incorporate paint and stained finishes.

Conservatories / porches	None.
Communal areas	Circulation areas visually inspected.
	The subjects are accessed by way of a communal stairwell which provides access to all levels. There is a lift servicing the block. We would highlight that lift services can often incur a higher degree of maintenance and cost. At the time of inspection, fire wardens were patrolling the site to assist with the wall systems.
Garages and permanent outbuildings	Visually inspected.
Garages and permanent outbuildings	Visually inspected. There is resident's parking garage at the lower ground/basement level. Confirmation of the allocation of parking rights can be found via the title deeds.
	There is resident's parking garage at the lower ground/basement level. Confirmation of the allocation of parking rights can be found via the title deeds.
Garages and permanent outbuildings Outside areas and boundaries	There is resident's parking garage at the lower ground/basement level. Confirmation of the allocation of

Ceilings	Visually inspected from floor level.
	Ceilings within the property are of plaster and plasterboard finishes.
Internal walls	Visually inspected from floor level.
	Using a moisture meter, walls were randomly tested for dampness where considered appropriate.
	Walls are of plaster and plasterboard finishes.
Floors including sub floors	Surfaces of exposed floors were visually inspected. No carpets or floor coverings were lifted.
	Physical access to the sub floor area may be taken if the Surveyor deems it is safe and reasonable to do so, and subject to a minimum clearance of 1m between the underside of floor joists and the solum as determined from the access hatch.
	Sub-floor areas were inspected only to the extent visible from a readily accessible and unfixed hatch by way of an inverted "head and shoulders" inspection at the access point.
	Flooring is predominantly of solid concrete construction. Fitted floor coverings were present throughout which restricted the scope of inspection.

Internal joinery and kitchen fittings	Built-in cupboards were looked into but no stored items were moved.
	Kitchen units were visually inspected excluding appliances.
	Internal joinery incorporates timber skirtings and door facings together with internal pass doors of timber construction, some with glazed joinery.
	The kitchen incorporates base and wall mounted units.

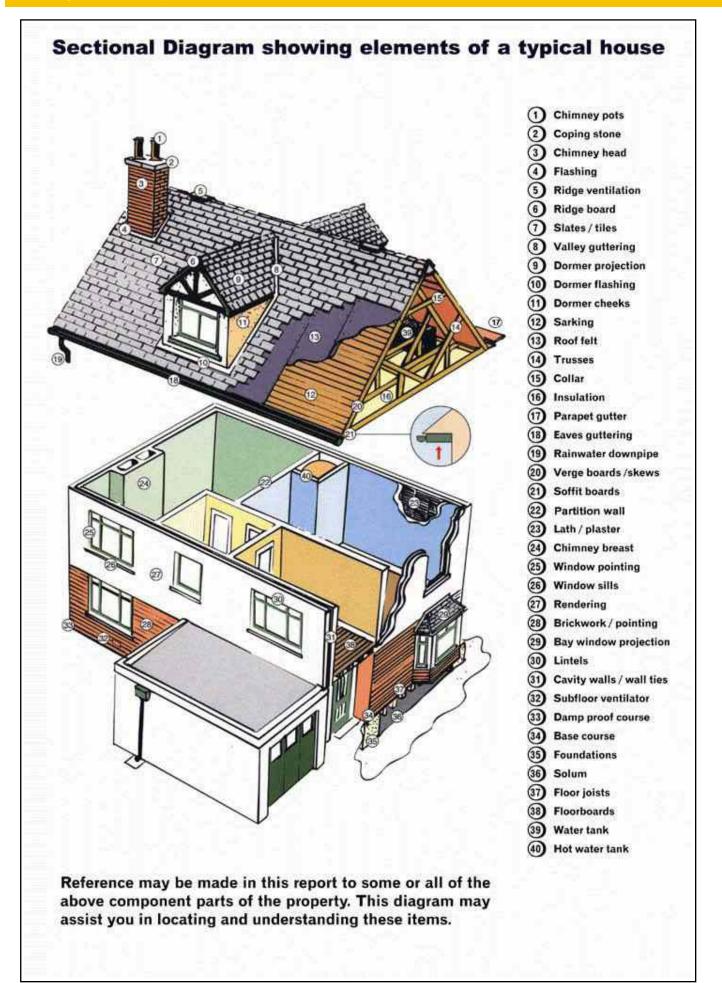
Chimney breasts and fireplaces	None.
Internal decorations	Visually inspected.
	Internal decoration incorporates paint, papered, tiled and textured finishes.
Cellars	None.

Electricity	Accessible parts of the wiring were visually inspected without removing fittings. No tests whatsoever were carried out to the system or appliances. Visual inspection does not assess any services to make sure they work properly and efficiently and meet modern standards. If any services are turned off, the surveyor will state that in the report and will not turn them on. The electrical switchgear is located within the hall cupboard. Electricity is from the mains.
Gas	Accessible parts of the system were visually inspected without removing fittings. No tests whatsoever were carried out to the system or appliances. Visual inspection does not assess any services to make sure they work properly and efficiently and meet modern standards. If any services are turned off, the surveyor will state that in the report and will not turn them on. Gas is from the mains. The gas meter is located within the hall cupboard.

Water, plumbing, bathroom fittings	Visual inspection of the accessible pipework, water tanks, cylinders and fittings without removing any insulation.
	No tests whatsoever were carried out to the system or appliances.
	Water is from the mains. Water piping, where visible, was run in copper and PVC.
	The bathroom suite incorporates a bath with shower, WC and wash hand basin. The en suite accommodation incorporates a shower cubicle, WC and wash hand basin.
	Due to the internal formation of the bathroom it is assumed that all ventilation has been correctly installed and maintained and all documentation for this, where available, should be obtained.
Heating and hot water	Visual increation of the appacetible pinowork, water
	Visual inspection of the accessible pipework, water tanks, cylinders and fittings without removing any insulation.
	No tests whatsoever were carried out to the system or appliances.
	Domestic heating and hot water are provided by way of a gas fired boiler wall mounted within the utility cupboard within the entrance hallway of the property. This provides hot water as well as domestic heating throughout the property.

Drainage	Drainage covers etc. were not lifted. Neither drains nor drainage systems were tested.
	All foul and surface water drainage is assumed to be to the main public sewer. The system was not tested.
Fire, smoke and burglar alarms	Visually inspected.
	No tests whatsoever were carried out to the system or appliances. All Scottish homes require a smoke alarm to be installed in the room most frequently used for living purposes and in every circulation space on each floor. A heat alarm also needs to be installed in each kitchen. The alarms need to be ceiling mounted and interlinked. Where there is a carbon- fuelled appliance such as a boiler, open fire or wood burner, a carbon monoxide detector is also required. We have not assessed or tested any existing equipment and it is the purchasers responsibility to confirm that the property will comply with these standards following a change of ownership.

Any additional limits to inspection	For flats / maisonettes
	Only the subject flat and internal communal areas giving access to the flat were inspected.
	If the roof space or under-building / basement is communal, reasonable and safe access is not always possible. If no inspection was possible, this will be stated. If no inspection was possible, the surveyor will assume that there are no defects that will have a material effect on the valuation.
	The building containing the flat, including any external communal areas, was visually inspected only to the extent that the surveyor is able to give an opinion on the general condition and standard of maintenance.
	An inspection for Japanese Knotweed was not carried out. This is a plant which is subject to control regulation, is considered to be invasive and one which can render a property unsuitable for some mortgage lenders. It is therefore assumed that there is no Japanese Knotweed within the boundaries of the property or its neighbouring property. Identification of Japanese Knotweed is best undertaken by a specialist contractor.
	The property was fully furnished and had fitted floor coverings, therefore no detailed inspection was possible of the floors and accordingly, no comment can be made on their condition. Internal cupboards were generally filled with storage items. No access was available beneath sanitary or kitchen fittings.
	Windows and external doors were not all fully opened or tested.
	No access was available to any sub-floor areas.
	Full and safe access was not available to the roof void area due to being out with the scope of inspection.
	Some areas of the external building fabric including some roof pitches/elevations were not fully or closely inspectable from the surrounding ground level, due to the confines of the site.
	Wall panelling prevented accurate damp readings being taken.
	No inspection has been possible to flooring timbers beneath any sanitary fitting, kitchen appliances or other wet areas was possible. Timbers are assumed to be in a satisfactory condition.
	The cold water rising main was not fully inspectable.



2. Condition

This section identifies problems and tells you about the urgency of any repairs by using one of the following three categories:

Category 3	Category 2	Category 1

Structural movement	
Repair category	1
Notes	Evidence of settlement/movement has affected the building reflected by distortion to the main walls. On the basis of a single inspection this appears longstanding with no evidence of recent movement apparent.

Dampness, rot and infestation	
Repair category	1
Notes	Damp meter readings were taken where considered appropriate within the property and moisture levels were found to be within an acceptable range.

Chimney stacks	
Repair category	N/A
Notes	None.

Roofing including roof space	
Repair category	1
Notes	No significant defects were noted at the time of inspection. Roofing contractors recommend that roof coverings are inspected regularly in order to ensure they remain watertight. No detailed inspection of the roof coverings was available from the ground floor level and as such we cannot fully comment on its condition or
	otherwise.

Rainwater fittings	
Repair category	1
Notes	Within the limitations of our inspection rainwater goods were seen to be free from significant defect.
	We would highlight that it was not raining at the time of our inspection and we would recommend that all rainwater fittings be inspected during heavy rainfall in order to ensure they are free from defect.

Main walls	
Repair category	3
Notes	At the time of inspection, significant repairs were undergoing to the main walls and all documentation for this should be confirmed prior to offer of sale.
	The subjects are situated in a building where part and/or the entire structure is 7 storeys or above in height and there are elements within the external wall system and/or attachments to the structure which may contain combustible materials. A written report in the form of an EWS1 form should be commissioned. Our valuation assumes that a satisfactory EWS1 form will be forthcoming which will be acceptable to both the purchaser and the purchaser's lender.
	If you require further information, please seek independent advice prior to legal commitment to purchase.
	Localised weathering and staining was noted to the main walls and ongoing maintenance and care should be anticipated.

Windows, external doors and joinery	
Repair category	2
Notes	 Windows were not all fully opened or tested, and it should be appreciated that some defects are only evident during certain weather conditions. Within the limitations of our inspection, no significant defects were noted. Windows are of an age and style (original to construction) where a degree of ongoing maintenance should be anticipated to sealed units and opening mechanisms.
	We have been informed by the tenant that water seapage from the balconies may occur on occasions and this should be monitored to reduce the risk of any further defect.

External decorations	
Repair category	1
Notes	Paint finished and decorated external surfaces will require redecoration on a regular basis.

Conservatories/porches	
Repair category	N/A
Notes	None.

Communal areas	
Repair category	1
Notes	Communal areas leading to and surrounding the subject property have been visually inspected where possible, however it should be appreciated that there may be a common repairing liability in respect of other parts of the building out with the scope of our inspection and this should be confirmed.

Garages and permanent outbuildings	
Repair category	N/A
Notes	None.

Outside areas and boundaries	
Repair category	1
Notes	Boundary walls and fences should be regularly checked and maintained as necessary.

Ceilings	
Repair category	1
Notes	Within the limitations of our inspection no significant defects were noted.

Internal walls	
Repair category	1
Notes	Within the limitations of our inspection no significant defects were noted.

Floors including sub-floors	
Repair category	1
Notes	Due to fitted carpets and floor coverings no detailed inspection of floors was possible and accordingly no comment can be made on their condition.

Internal joinery and kitchen fittings		
Repair category	1	
Notes	Within the limitations of our inspection no significant defects were noted.	
	The kitchen is in a condition consistent with use.	

Chimney breasts and fireplaces		
Repair category	N/A	
Notes	None.	

Internal decorations	
Repair category	1
Notes	The property is in reasonable decorative order.

Cellars	
Repair category	N/A
Notes	None.

Electricity	
Repair category	2
Notes	The Institution of Engineering Technology recommends that inspections and testings are undertaken at least every five years and on a change of occupancy. It should be appreciated that only the most recently constructed or re-wired properties will have installations which fully comply with IET regulations. Aspects of the electrical installation are mixed and the system should be checked as a precaution by a registered electrician and upgraded if necessary

Gas	
Repair category	1
Notes	In the interests of safety and in light of recent regulations it would be prudent to have all gas appliances checked by a Gas Safe registered contractor.

Water, plumbing and bathroom fittings		
Repair category	1	
Notes	No tests have been undertaken of the system, however within the limitations of our inspection, no significant defects were noted. No inspection has been possible to enclosed timbers beneath wet appliances and no comment has been made on the condition of unseen areas. Watertight seals will require to be regularly checked and replaced, to prevent water damage to adjoining areas. The cold water rising main was not fully inspectable. The bathrooms are in a condition consistent with use. Sanitary fittings appear serviceable however surround seals, tiling and finishes should be checked and maintained watertight. We were unable to view concealed areas below sanitary fittings and cannot confirm they are free from damp or other defects.	

Heating and hot water		
Repair category	1	
Notes	It is assumed that the central heating system has been properly installed, updated and maintained to meet with all current regulations and standards with particular regard to fluing and ventilation requirements. Service records should be obtained and checked. In the absence of service documentation further advice should be obtained from a qualified heating engineer to ascertain the condition, efficiency, and life expectancy of the system.	

Drainage	
Repair category	1
Notes	All foul and surface water drainage is assumed to be to the main public sewer. The system was not tested.

Set out below is a summary of the condition of the property which is provided for reference only. You should refer to the previous comments for detailed information.

Structural movement	1
Dampness, rot and infestation	1
Chimney stacks	N/A
Roofing including roof space	1
Rainwater fittings	1
Main walls	3
Windows, external doors and joinery	2
External decorations	1
Conservatories/porches	N/A
Communal areas	1
Garages and permanent outbuildings	N/A
Outside areas and boundaries	1
Ceilings	1
Internal walls	1
Floors including sub-floors	1
Internal joinery and kitchen fittings	1
Chimney breasts and fireplaces	N/A
Internal decorations	1
Cellars	N/A
Electricity	2
Gas	1
Water, plumbing and bathroom fittings	1
Heating and hot water	1
Drainage	1

Category 3

Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now.

Category 2

Repairs or replacement requiring future attention, but estimates are still advised.

Category 1

No immediate action or repair is needed.

Remember

The cost of repairs may influence the amount someone is prepared to pay for the property. We recommend that relevant estimates and reports are obtained in your own name.

Warning

If left unattended, even for a relatively short period, Category 2 repairs can rapidly develop into more serious Category 3 repairs. The existence of Category 2 or Category 3 repairs may have an adverse effect on marketability, value and the sale price ultimately achieved for the property. This is particularly true during slow market conditions where the effect can be considerable.

3. Accessibility information

Guidance notes on accessibility information

Three steps or fewer to a main entrance door of the property:

In flatted developments the 'main entrance' would be the flat's own entrance door, not the external door to the communal stair. The 'three steps or fewer' are counted from external ground level to the flat's entrance door. Wherea lift is present, the count is based on the number of steps climbed when using the lift.

Unrestricted parking within 25 metres:

For this purpose, 'Unrestricted parking' includes parking available by means of a parking permit. Restricted parking includes parking that is subject to parking restrictions, as indicated by the presence of solid yellow, red or white lines at the edge of the road or by a parking control sign, parking meters or other coin-operated machines.

1. Which floor(s) is the living accommodation on?		Eleventh and Twelfth Floor		
2. Are there three steps or fewer to a main entrance door of the property?	Yes		No	X
3. Is there a lift to the main entrance door of the property?	Yes	X	No	
4. Are all door openings greater than 750mm?	Yes		No	X
5. Is there a toilet on the same level as the living room and kitchen?	Yes		No	X
6. Is there a toilet on the same level as a bedroom?	Yes	X	No	
7. Are all rooms on the same level with no internal steps or stairs?	Yes		No	X
8. Is there unrestricted parking within 25 metres of an entrance door to the building?	Yes	X	No	

4. Valuation and conveyancer issues

This section highlights information that should be checked with a solicitor or licensed conveyancer. It also gives an opinion of market value and an estimated reinstatement cost for insurance purposes.

Matters for a solicitor or licensed conveyancer

It is assumed that there are no statutory, town planning, road proposals or environmental matters which are likely to have an adverse effect on the property.

The road and footpath adjoining the site are made up and are assumed to be adopted by the Local Authority.

The property is situated in an area of past/current mining activity. A mining report should be obtained from the Coal Authority to provide information as to historic and future mining activity and whether the property has been the subject of any compensation claims and to confirm that the property is not adversely affected.

The subjects form part of a tenement/block of flats and it has been assumed that maintenance/repair costs of the common parts of the building will be shared on an equitable basis with adjoining proprietors. It is therefore assumed that the cost of common repairs detailed within the report will be apportioned accordingly although exact liability should be confirmed.

Where defects or repairs have been identified within this report it is recommended that, prior to entering into any legally binding sale or purchase contract, further specialist's or contractor's advice and estimates should be obtained, to establish the implications, if any, on a potential offer to purchase or the sale price likely to be achieved for the property.

The subjects are situated in a building where part and/or the entire structure is 7 storeys or above in height and there are elements within the external wall system and/or attachments to the structure which may contain combustible materials. A written report in the form of an EWS1 form should be commissioned. Our valuation assumes that a satisfactory EWS1 form will be forthcoming which will be acceptable to both the purchaser and the purchaser's lender.

Estimated reinstatement cost for insurance purposes

For Reinstatement Cost Assessment purposes, it is recommended that the subjects be insured for a sum of not less than £300,000 (THREE HUNDRED THOUSAND POUNDS).

This figure is the estimate of the cost of rebuilding the premises and bears no direct relationship to current market value.

Valuation and market comments

Having considered matters, taking account of our general observations on site, we are of the opinion that the Market Value of the subjects in their present condition and with the benefit of vacant possession may be fairly stated in the sum of £280,000 (TWO HUNDRED AND EIGHTY THOUSAND POUNDS).

It is understood that the subjects are currently available for cash purchase only at this juncture.

Signed	Antony Burns Electronically signed :- 07/03/2024 19:29
Report author	Antony Burns
Company name	J & E Shepherd Chartered Surveyors
Address	31 Byres Road Glasgow G11 5RD
Date of report	20/02/2024



Energy Performance Certificate



Energy Performance Certificate (EPC)

Scotland

Dwellings

FLAT 11/5, 98 LANCEFIELD QUAY, GLASGOW, G3 8JN

Dwelling type:	Top-floor maisonette
Date of assessment:	08 March 2024
Date of certificate:	08 March 2024
Total floor area:	107 m²
Primary Energy Indicator:	111 kWh/m ² /year

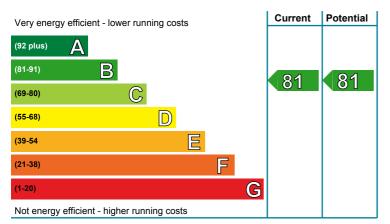
Reference number: Type of assessment: Approved Organisation: Main heating and fuel: 0883-1001-9207-3794-6200 RdSAP, existing dwelling Elmhurst Boiler and radiators, mains gas

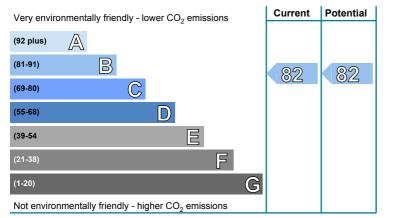
You can use this document to:

· Compare current ratings of properties to see which are more energy efficient and environmentally friendly

Estimated energy costs for your home for 3 years*

^t based upon the cost of energy for heating, hot water, lighting and ventilation, calculated using standard assumptions





Energy Efficiency Rating

£2,760

This graph shows the current efficiency of your home, taking into account both energy efficiency and fuel costs. The higher this rating, the lower your fuel bills are likely to be.

Your current rating is **band B (81)**. The average rating for EPCs in Scotland is **band D (61)**.

The potential rating shows the effect of undertaking all of the improvement measures listed within your recommendations report.

Environmental Impact (CO₂) Rating

This graph shows the effect of your home on the environment in terms of carbon dioxide (CO_2) emissions. The higher the rating, the less impact it has on the environment.

Your current rating is **band B (82)**. The average rating for EPCs in Scotland is **band D (59)**.

The potential rating shows the effect of undertaking all of the improvement measures listed within your recommendations report.

Top actions you can take to save money and make your home more efficient

There are currently no improvement measures recommended for your home.

To find out more about the recommended measures and other actions you could take today to stop wasting energy and money, visit greenerscotland.org or contact Home Energy Scotland on 0808 808 2282. THIS PAGE IS THE ENERGY PERFORMANCE CERTIFICATE WHICH MUST BE AFFIXED TO THE DWELLING AND NOT BE REMOVED UNLESS IT IS REPLACED WITH AN UPDATED CERTIFICATE

Summary of the energy performance related features of this home

This table sets out the results of the survey which lists the current energy-related features of this home. Each element is assessed by the national calculation methodology; 1 star = very poor (least efficient), 2 stars = poor, 3 stars = average, 4 stars = good and 5 stars = very good (most efficient). The assessment does not take into consideration the condition of an element and how well it is working. 'Assumed' means that the insulation could not be inspected and an assumption has been made in the methodology, based on age and type of construction.

Element	Description	Energy Efficiency	Environmental
Walls	System built, as built, insulated (assumed)	★★★ ☆	★★★★☆
Roof	Flat, insulated (assumed)	★★★ ☆	★★★★☆
Floor	(another dwelling below)	—	
Windows	Fully double glazed	****☆	★★★ ☆
Main heating	Boiler and radiators, mains gas	★★★☆	★★★★☆
Main heating controls	Programmer, room thermostat and TRVs	★★★☆	★★★★☆
Secondary heating	None	—	
Hot water	From main system	★★★☆	★★★ ☆
Lighting	Low energy lighting in all fixed outlets	****	****

The energy efficiency rating of your home

Your Energy Efficiency Rating is calculated using the standard UK methodology, RdSAP. This calculates energy used for heating, hot water, lighting and ventilation and then applies fuel costs to that energy use to give an overall rating for your home. The rating is given on a scale of 1 to 100. Other than the cost of fuel for electrical appliances and for cooking, a building with a rating of 100 would cost almost nothing to run.

As we all use our homes in different ways, the energy rating is calculated using standard occupancy assumptions which may be different from the way you use it. The rating also uses national weather information to allow comparison between buildings in different parts of Scotland. However, to make information more relevant to your home, local weather data is used to calculate your energy use, CO₂ emissions, running costs and the savings possible from making improvements.

The impact of your home on the environment

One of the biggest contributors to global warming is carbon dioxide. The energy we use for heating, lighting and power in our homes produces over a quarter of the UK's carbon dioxide emissions. Different fuels produce different amounts of carbon dioxide for every kilowatt hour (kWh) of energy used. The Environmental Impact Rating of your home is calculated by applying these 'carbon factors' for the fuels you use to your overall energy use.

The calculated emissions for your home are 20 kg $CO_2/m^2/yr$.

The average Scottish household produces about 6 tonnes of carbon dioxide every year. Based on this assessment, heating and lighting this home currently produces approximately 2.1 tonnes of carbon dioxide every year. You could reduce emissions by switching to renewable energy sources.

FLAT 11/5 , 98 LANCEFIELD QUAY, GLASGOW, G3 8JN 08 March 2024 RRN: 0883-1001-9207-3794-6200

Estimated energy costs for this home					
	Current energy costs	Potential energy costs	Potential future savings		
Heating	£1,716 over 3 years	£1,716 over 3 years			
Hot water	£609 over 3 years	£609 over 3 years	Net an Part Is		
Lighting	£435 over 3 years	£435 over 3 years	Not applicable		
Totals	£2,760	£2,760			

These figures show how much the average household would spend in this property for heating, lighting and hot water. This excludes energy use for running appliances such as TVs, computers and cookers, and the benefits of any electricity generated by this home (for example, from photovoltaic panels). The potential savings in energy costs show the effect of undertaking all of the recommended measures listed below.

Recommendations for improvement

None

FLAT 11/5 , 98 LANCEFIELD QUAY, GLASGOW, G3 8JN 08 March 2024 RRN: 0883-1001-9207-3794-6200

Low and zero carbon energy sources

Low and zero carbon (LZC) energy sources are sources of energy that release either very little or no carbon dioxide into the atmosphere when they are used. Installing these sources may help reduce energy bills as well as cutting carbon.

LZC energy sources present: There are none provided for this home

Your home's heat demand

In this section, you can see how much energy you might need to heat your home and provide hot water. These are estimates showing how an average household uses energy. These estimates may not reflect your actual energy use, which could be higher or lower. You might spend more money on heating and hot water if your house is less energy efficient. The table below shows the potential benefit of having your loft and walls insulated. Visit https://energysavingtrust.org.uk/energy-at-home for more information.

Heat demand	Existing dwelling	Impact of loft insulation	Impact of cavity wall insulation	Impact of solid wall insulation
Space heating (kWh per year)	4,912	N/A	N/A	N/A
Water heating (kWh per year)	2,259			

About this document

This Recommendations Report and the accompanying Energy Performance Certificate are valid for a maximum of ten years. These documents cease to be valid where superseded by a more recent assessment of the same building carried out by a member of an Approved Organisation.

The Energy Performance Certificate and this Recommendations Report for this building were produced following an energy assessment undertaken by an assessor accredited by Elmhurst (www.elmhurstenergy.co.uk), an Approved Organisation Appointed by Scottish Ministers. The certificate has been produced under the Energy Performance of Buildings (Scotland) Regulations 2008 from data lodged to the Scottish EPC register. You can verify the validity of this document by visiting www.scottishepcregister.org.uk and entering the report reference number (RRN) printed at the top of this page.

Assessor's name: Assessor membership number: Company name/trading name:	Mr. Antony Burns EES/023012 J & E Shepherd
Address:	13 Albert Square Dundee
	DD1 1XA
Phone number:	01382 200454
Email address:	dundee@shepherd.co.uk
Related party disclosure:	No related party

If you have any concerns regarding the content of this report or the service provided by your assessor you should in the first instance raise these matters with your assessor and with the Approved Organisation to which they belong. All Approved Organisations are required to publish their complaints and disciplinary procedures and details can be found online at the web address given above.

Use of this energy performance information

Once lodged by your EPC assessor, this Energy Performance Certificate and Recommendations Report are available to view online at www.scottishepcregister.org.uk, with the facility to search for any single record by entering the property address. This gives everyone access to any current, valid EPC except where a property has a Green Deal Plan, in which case the report reference number (RRN) must first be provided. The energy performance data in these documents, together with other building information gathered during the assessment is held on the Scottish EPC Register and is available to authorised recipients, including organisations delivering energy efficiency and carbon reduction initiatives on behalf of the Scottish and UK governments. A range of data from all assessments undertaken in Scotland is also published periodically by the Scottish Government. Further information on these matters and on Energy Performance Certificates in general, can be found at www.gov.scot/epc.





Property address	11/5 98 Lancefield Quay Glasgow G3 8JN
Seller(s)	Simon and Amanda Hough
Completion date of property questionnaire	18/02/2024

Note for sellers

- Please complete this form carefully. It is important that your answers are correct.
- The information in your answers will help ensure that the sale of your house goes smoothly. Please answer each question with as much detailed information as you can.
- If anything changes after you fill in this questionnaire but before the date of entry for the sale of your house, tell your solicitor or estate agent immediately.

Information to be given to prospective buyer(s)

1.	Length of ownership		
	How long have you owned the property? 16 years		16 years 7 months
2.	Council tax		
	Which Council Tax band is your prope	rty in?	G
3.	Parking		
	What are the arrangements for parking (Please tick all that apply)	g at your property?	
	Garage	Νο	
	Allocated parking space	Yes	
	• Driveway	Νο	
	Shared parking	Νο	
	On street	No	
	Resident permit	Νο	
	Metered Parking	Νο	
	 Other (please specify): 		
4.	Conservation area		
	Is your property in a designated Cons special architectural or historical inter which it is desirable to preserve or en	rest, the character or appear	

5.	Listed buildings			
	Is your property a Listed Building, or contained within one (that is a building recognised and approved as being of special architectural or historical interest)?	No		
6.	Alterations/additions/extensions			
a.	(i) During your time in the property, have you carried out any structural alterations, additions or extensions (for example, provision of an extra bath/shower room, toilet, or bedroom)?	No		
	If you have answered yes, please describe below the changes which you have made:			
	(ii) Did you obtain planning permission, building warrant, completion certificate and other consents for this work?			
	If you have answered yes, the relevant documents will be needed by the purchaser and you should give them to your solicitor as soon as possible for checking.			
	If you do not have the documents yourself, please note below who has these documents and your solicitor or estate agent will arrange to obtain them:			
b.	Have you had replacement windows, doors, patio doors or double glazing installed in your property?	No		
	If you have answered yes, please answer the three questions below:			
	(i) Were the replacements the same shape and type as the ones you replaced?			
	(ii) Did this work involve any changes to the window or door openings?			
	(iii) Please describe the changes made to the windows doors, or patio doors approximate dates when the work was completed):	(with		
	Please give any guarantees which you received for this work to your solicito agent.	r or estate		
7.	Central heating			
а.	Is there a central heating system in your property? (Note: a partial central heating system is one which does not heat all the main rooms of the property — the main living room, the bedroom(s), the hall and the bathroom).	Yes		
	If you have answered yes or partial – what kind of central heating is there? (Examples: gas-fired, solid fuel, electric storage heating, gas warm air).			
	Gas			

	i) When was your central hea installed?	ting system or partial	central heating system	
	Gas boiler replaced in Nov-202	3		
	(ii) Do you have a maintenand	ce contract for the cen	tral heating system?	Yes
	If you have answered yes, ple you have a maintenance con		e company with which	
	Baxi			
	(iii) When was your maintena (Please provide the month ar		newed?	
	Still under manufacturer's warra	anty		
8.	Energy Performance Certifica	ate		
	Does your property have an l than 10 years old?	Energy Performance C	ertificate which is less	Yes
9.	Issues that may have affected your property			
a.	Has there been any storm, flood, fire or other structural damage to the property while you have owned it?			No
	If you have answered yes, is insurance claim?	the damage the subject	ct of any outstanding	
э.	Are you aware of the existence of asbestos in your property?			
	<u>If you have answered yes, ple</u>	ease give details:		
10.	Services			
1.	Please tick which services ar supplier:	e connected to your p	roperty and give details o	of the
	Services	Connected	Supplier	
	Gas or liquid petroleum gas	Yes	Not known	
	Water mains or private water supply	Yes	Scottish Water	
	Electricity	Yes	Not known	
	Mains drainage	Yes	Local Authority	

	Telephone	Yes	Not known	
	Cable TV or satellite	Yes	Not known	
	Broadband	Yes	Not known	
b.	Is there a septic tank sys	tem at your property?		No
	If you have answered yes	, please answer the tw	o questions below:	
	(i) Do you have appropria tank?	te consents for the dis	scharge from your septic	
	(ii) Do you have a mainter	nance contract for you	r septic tank?	
	<u>If have answered yes, det</u> maintenance contract:	tails of the company w	ith which you have a	
11.	Responsibilities for share	ed or common areas		
a.	Are you aware of any reused jointly, such as the boundary, or garden are	e repair of a shared dr	oute to the cost of anything ive, private road,	Yes
	If you have answered ye	<u>es,</u> please give details	:	
	James Gibb is the Factor for	or the Lancefield Quay d	evelopment.	
b.	Is there a responsibility roof, common stairwell	to contribute to repai or other common area	r and maintenance of the as?	Yes
	If you have answered ye	es, please give details	:	
	James Gibb is the Factor for	or the Lancefield Quay d	evelopment.	
C.	Has there been any major during the time you have	r repair or replacement	•	No
d.	Do you have the right to for example to put out y boundaries?		r neighbours'property — maintain your	No
	If you have answered ye	<u>s,</u> please give details:	:	
е.	As far as you are aware, walk over your property maintain their boundarie	, for example to put o	bours have the right to ut their rubbish bin or to	No
		55 [

f.	As far as you are aware, is there a public right of way across any part of your property? (public right of way is a way over which the public has a right to pass, whether or not the land is privately-owned.)	No
	If you have answered yes, please give details:	
12.	Charges associated with the property	
а.	Is there a factor or property manager for your property?	Yes
	If you have answered yes, please provide the name and address, and give details of any deposit held and approximate charges:	
	James Gibb 65 Greendyke Street Glasgow G1 5PX Tel: 0333-240-8325 E-mail: glasgow@jamesgibb.co.uk www.jamesgibb.co.uk	
	Deposit held = £700	
	Average monthly charge in 2023 was £240.	X
b.	Is there a common buildings insurance policy? <u>If you have answered yes</u> , is the cost of the insurance included in monthly/annual factor's charges?	Yes Yes
C.	Please give details of any other charges you have to pay on a regular ba upkeep of common areas or repair works, for example to a residents' as or maintenance or stair fund.	
13.	Specialist work	
a.	As far as you are aware, has treatment of dry rot, wet rot, damp or any other specialist work ever been carried out to your property?	Νο
	If you have answered yes, please say what the repairs were for, whether you carried out the repairs (and when) or if they were done before you bought the property.	
b.	As far as you are aware, has any preventative work for dry rot,wet rot, or damp ever been carried out to your property?	No
	If you have answered yes, please give details:	
C.	If you have answered yes to 13(a) or (b), do you have any guarantees relating to this work?	
	If you have answered yes, these guarantees will be needed by the purchaser and should be given to your solicitor as soon as possible	

	for checking. If you do not have them yourself <u>please write below who</u> <u>has these documents</u> and your solicitor or estate agent will arrange for them to be obtained. You will also need to provide a description of the work carried out. This may be shown in the original estimate.	
	Guarantees are held by:	
14.	Guarantees	
а.	Are there any guarantees or warranties for any of the following?	
	(i) Electrical work	No
	(ii) Roofing	No
	(iii) Central heating	Yes
	(iv) National House Building Council (NHBC)	Yes
	(v) Damp course	No
	(vi) Any other work installations? (for example, cavity wall installation, underpinning, indemnity policy)	No
b.	If you have answered 'yes' or 'with title deeds', please give details of the installations to which the guarantee(s) relate(s):	e work or
с.	Are there any outstanding claims under any of the guarantees listed above? <u>If you have answered yes,</u> please give details:	No
15.	Boundaries	ļ
	So far as you are aware, has any boundary of your property been moved in thelast 10 years?	No
	If you have answered yes, please give details:	
16.	Notices that affect your property	
	In the past three years have you ever received a notice:	
а.	advising that the owner of a neighbouring property has made a planning application?	No
b.	that affects your property in some other way?	No
с.	that requires you to do any maintenance, repairs or improvements to your property?	No
	If you have answered yes to any of a-c above, please give the notices to you or estate agent, including any notices which arrive at any time before the day of the purchaser of your property.	

Declaration by the seller(s)/or other authorised body or person(s)

I/We confirm that the information in this form is true and correct to the best of my/our knowledge and belief

Name(s): Simon Hough Date: 18/02/2024



Residential

Home Report

Mortgage & Re-Mortgage Valuation Home & Flat Buyer Report Energy Performance Certificate (EPC) Private Sale Valuation Inheritance Tax Valuation Capital Gains Tax Valuation Separation Valuation **Driveby Valuation** Desktop Valuation New Build, Development & Plot Valuation Extension & Alteration Valuation Portfolio Valuation **Rental Valuation Expert Witness Report** Council Tax Appeal **Bespoke Condition Report**

Commercial

Commercial Valuation Commercial Agency Acquisitions & Disposals Commercial Lease Advisory Rent Reviews Asset Management Project Consultancy Development Appraisals Rating Commercial Property Auctions Property Management Professional Services Licensed Trade / Leisure

Glasgow West End

A 0141 353 2080

A 01475 730717

▲ 01698 897548

Inverness ▲ ▲ 01463 712239

A 01563 520318

Greenock

Hamilton

Kilmarnock

Property & Construction

Quantity Surveying Building Surveying Project Management Dispute Resolution Support Services Principal Designer Clerk of Works Commercial EPC Fire Engineering Health & Safety Management Employer's Agent Energy Department Housing Services Development Monitoring Mediation Services



 Dumfries

 ▲ 1387 264333

 Dundee

 ▲ 01382 200454

 ▲ 01382 20054

 ▲ 01382 720699

 Dunfermline

 ▲ 01383 722337

 ▲ 01383 731841

 ▲ 01355 248535

Edinburgh ▲ 0131 2251234 ▲ 0131 557 9300





Elgin ▲ 01343 553939

▲ 01324 635 999

Fraserburgh ▲ 01346 517456

A 01896 750150

▲ ▲ 0141 331 2807

Galashiels

Glasgow

Falkirk

Livingston ▲ 01506 416777 Montrose ▲ 01674 676768 Motherwell ▲ 01698 252229 Musselburgh ▲ 0131 653 3456 Oban ▲ 01631 707 800 Paisley ▲ 0141 889 8334 Perth ▲ 01738 638188 ▲ 01738 631631 Peterhead ▲ 01779 470766 St Andrews ▲ 01334 477773 ▲ 01334 477773 ▲ 01334 4774669 Saltcoats ▲ 01294 464228 Stirling ▲ 01786 450438 ▲ 01786 474476

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